



The DoSeum Field Experience FAQ

How much does a visit cost?

September 2019 - March 2020:

- \$6/student
- \$0/required chaperone (we require 1 adult for every 5 children)
- \$10 for every chaperone over the required amount
- \$10 for additional children (younger or older siblings accompanying caregivers)

April 2020 - May 2020:

- \$8/student
- \$0/required chaperone (we require 1 adult for every 5 children)
- \$10 for every chaperone over the required amount
- \$10 for additional children (younger or older siblings accompanying caregivers)

****Note:** DoSeum Memberships can be applied for adults and extra children. Member students must be paid for through the school, as they are receiving an additional service above and beyond what they would normally receive on a typical DoSeum visit. We discourage caregivers from bringing extra children not directly involved in the Field Experience (i.e. younger siblings). However, we understand this is sometimes inevitable, and these children will be free if they are on a Membership.

How many students and chaperones can attend?

A Field Experience should not exceed more than **125 children** per school/group. We will consider exceptions on a case-by-case basis.

Field Experiences **require 1 chaperone for every 5 children** (chaperones include teachers and must be 18 or older). Please organize and assign your chaperone groups (groups are made up of 1 adult and 5 children) before you arrive using our provided organizer.

All students and chaperones will typically travel with their classroom teacher. For large groups, we may need to divide classes. We will make every effort to notify teachers within two weeks of the Field Experience if this is the case.

Additional adults and children accompanying your group will be required to pay separately at the group admission rate.

What time do we arrive? When do we leave?

Field Experiences begin at 9:30 am and end at 12:00pm. If your group needs to arrive slightly later due to travel time, we will consider exceptions on a case-by-case basis. When you arrive, DoSeum staff will greet you at the front entrance to begin the check-in process. We will provide a fun and informative orientation for the group. The lead teacher will be asked to have a final count of all the children and adults who are present that day.

If your group reserves our lunch space, this will be available from 12:00-12:30pm. Please note: we guarantee enough seating for the children and required chaperones. There may not be enough space for all additional chaperones to sit and eat due to fire code.

DISCOVER

EXPLORE

CREATE

LEARN



We do not offer Field Experiences in the afternoon, please consider booking a Group Visit if your group would like to come in the afternoon. This information and link to request a reservation is available on our webpage.

Your Field Experience is over at 12:00 (or 12:30 if you book the lunchroom) your group will need to load the bus at that time and leave The DoSeum. You cannot stay and explore The DoSeum after this time. If you would like free exploration of The DoSeum please consider booking a Group Visit.

If you like to visit The DoSeum store an additional 15 minutes will be added on to your end time.

What does a Field Experience look like?

We aim to increase educator capacity by creating experiences that align with students' needs and by providing experiences that ignite kids' passions and curiosities. This means that Field Experiences can begin before a group boards a bus and extend beyond the visit.

Prior to your visit, our staff will work with you to provide activities and/or consultation that connect and extend classroom learning. During a Field Experience, students explore one or more of our major exhibit galleries through guided experiences linked to themes developed by DoSeum staff and selected by you beforehand. Educators may choose a theme with a dominant subject at heart (i.e. students exploring math concepts in Spy Academy) visiting The DoSeum also allows your students to engage in learning that spans STEM, the arts, and early literacy. Due to the nature of this experience you will not see the entire DoSeum, but we mix discovery time with challenges.

Beyond open exploration in our exhibits, students and "their" adults engage in hands-on activities and investigations led by our education staff. These activities may take place in classroom spaces or among our exhibits. After a Field Experience, we provide you with activities to use in your classroom designed to build on your DoSeum experience.

What information do we need for transportation?

The DoSeum's address is 2800 Broadway Street. Groups may load and unload in the designated **Bus Drop-Off & Pick-Up Zone on Humphrey Avenue**. Parking for buses will be available on Humphrey Street and Margaret Street just around the corner. DoSeum staff will meet your group to assist you during drop-off. Please plan for busses to pick up your group in front of The DoSeum at 12:00 (if your group did not reserve our lunch space) or 12:30 (if your group did reserve our lunch space).

How do I reserve a Field Experience?

The earlier you make your reservation, the better chance you have of visiting The DoSeum on the date you request. To make a reservation request, complete the Field Experience Request form on our website. **Reservations cannot be made by leaving a voicemail or by phone.** Once we have this reservation request, and we have confirmation that campus administrators have approved the request (specifically time and date), a DoSeum staff member will email you to confirm your reservation.

How do I pay for my Field Experience? When is payment due?

We accept cash, checks, and all major credit cards. We do not accept purchase orders. Be prepared to make a **single payment for your entire group upon arrival**. The DoSeum cannot split ticket sales (receipts) for any group. We can, however, process different payment methods on one ticket sale.

We do not issue refunds for amounts \$30 or less. If your refund due is over \$30, a check will be sent to the address on the original check (unless otherwise specified) within 30 days.

DISCOVER

EXPLORE

CREATE

LEARN



I'm part of a homeschooling group, can we book a Field Experience?

Absolutely! We welcome all students and educators who fall within our Field Experience age range (3-10 years old).

Are there special rates for Title I / economically disadvantaged groups?

The DoSeum is excited to offer free admission for qualifying elementary school aged groups using our **DoSeum For All (DFA) program**. The DFA program is designed to provide all students and schools in the San Antonio area access to our quality programming. DFA will provide free admission to up to 90 students from each qualifying campus per school year and up to 18 adults (teachers, chaperones). Please note, if your school or organization brings more than 90 students and 18 adults, the standard Fall/Spring field experience rates will apply for the additional students and adults. DFA will also reimburse schools up to \$300 for bus transportation.

Schools may apply for funding if they meet the following criteria:

- 80%+ Title 1 students (based on Title 1 qualifications from Texas Education Agency)
- Specialized programs to advance students in STEM, the arts, and/or literacy

Note: Not all groups who qualify are guaranteed to receive funding. Applications are approved on a case-by-case basis.

Is my group allowed to each lunch on-site at The DoSeum?

If your group reserves a Field Experience during the 9:30-12:00pm window, we are typically able to accommodate a lunch space for your group. **The lunch space is not guaranteed.** Please note: we guarantee enough seating for the children and required chaperones. There may not be enough space for all additional chaperones to sit and eat due to fire code. If space is available, lunch will occur 12-12:30pm for a fee of \$75, your group will have access to eat in our theatre. This fee covers custodial and facility rental costs. Food is not provided. Groups that choose to forego use of this space typically return to school for lunch, or use Lions Field Park across the street. DoSeum staff is not available to escort groups across Broadway Street.

Can parents/caregivers stay at The DoSeum with their children afterwards?

Yes! Parents/ caregivers are more than welcome to stay at The DoSeum with their children after the Field Experience is complete. Parents/caregivers wanting to do so will need to communicate with their child's teacher beforehand, to ensure school policies for withdrawing the child from school are followed. Parents/caregivers and child(ren) need to get a hand stamp from the front desk if they plan to leave and then return to The DoSeum.

****Commercial photography and filming are conducted at the museum. Entry into the facility and/or purchase of an admission ticket constitutes your consent for The DoSeum to use any pictures or films it deems appropriate without payment, inspection or review. Visitors may take photographs, film or video for personal use only.****

DISCOVER

EXPLORE

CREATE

LEARN