



The DoSeum Camps – Frequently Asked Questions

How long does camp last?

Camps run from 9:00am-12:00pm for 3-4 year olds, and 9:00am-3:00pm for ages 5 and up. Please review our camp hours below:

8:00 am – 8:45 am	Beforecare (included with purchase of Aftercare)
8:45 – 9:00 am	Camper drop-off
9:00 am	Camp begins
9:00 – 12:00 pm	Hours for 3-4 year old camps
12:00 – 12:20 pm	Pick-up for 3-4 year olds
12:00 – 3:00 pm	Camp continues for ages 5 and up
3:00 – 3:20 pm	Pick-up for ages 5 and up
3:00 – 5:00 pm	Aftercare
4:45 – 5:20 pm	Pick-up for aftercare campers

Does my child need to be in the age range of the camp?

Yes, all campers must be in the age range of the camp by *the first day of camp*. For example your child must be 5, 6, or 7 years old by the first day of camp to be in a 5-7 camp. They cannot be 8 or older. If there is a developmental delay that necessitates a different level of curriculum, please contact us.

Will you provide lunch?

We do NOT provide lunch for campers. If your child is 3-4 years old and will be leaving at noon, they do not need to bring a lunch. 3-4 year olds staying for aftercare and campers ages 5 and up must bring their own lunch. We will provide snacks throughout the camp day. You are more than welcome to provide your own snacks if you'd like. We accommodate for all children with food allergies. We do not have microwaves available.

What is your refund policy?

Unfortunately we do NOT offer refunds for camps. If you must cancel last minute, please contact Alesha Adams (aadam@thedoseum.org) for details.

How much does camp cost?

Camp prices are subject to change each season. All prices will be posted on the DoSeum website, and reflect the cost for ONE week of camp.

We also offer scholarships. You may find this information on our webpage at www.thedoseum.org/scholarships.



What does aftercare consist of?

Your purchase of Aftercare includes beforecare from 8:00 – 9:00am before camp, as well as aftercare until 5:00 pm. During aftercare, campers will be supervised by several DoSeum staff and volunteers. Aftercare typically consists of discovery time in our many galleries, as well as educational games and other activities. We will provide snacks during aftercare.

Do 3-4 year olds need to be potty trained?

YES, we require all children to be potty-trained. As with all camps, we ask you to send a change of clothes. We reserve the right to remove campers who are not potty-trained without a refund.

What should my child wear to camp?

Campers should wear clothes they do not mind getting dirty! Sneakers are best for playing in The DoSeum. Sandals are not recommended. It might be a good idea to bring a light jacket or sweater, as it can get chilly inside and the campers will have time outside as well. We also recommend sunscreen. Please apply before dropping off your camper.

What should my child bring to camp?

Campers should label all items with their name. Although we do our best to encourage each camper to keep their things together, The DoSeum is not responsible for lost or stolen items. Please make sure you bring ONLY what your child needs each day. This includes:

- Change of clothes
- Reusable water bottle
- Lunch (for ages 5-10, as well as 3-4 year olds who are staying for aftercare)
- Additional snacks as needed
- Light jacket or sweatshirt

Please do NOT bring:

- Personal electronics and/or valuable items
- Cell phone use during camp is NOT permitted - if you need to reach your child during camp for an emergency, please call The DoSeum at 210-212-4453 ext. 700 (Front Desk)
- Candy and soda
- Any valuable items
- Toys

Where is drop-off in the morning?

On Monday mornings only:

- Escort your camper into the theatre through the group entrance doors.



On Tuesday through Friday:

- Drop off your camper curbside at the bus drop-off area in front of the museum on Humphrey's Avenue.
- Camp staff will escort your camper inside.

Where is pick-up in the afternoon?

Pick-up will be located in the back parking lot off Brackenridge Avenue. Camp staff will be present to direct you and escort your children to your car. Pick-up times are:

- 3-4 year olds – 12:00-12:20pm
- Ages 5 and up – 3:00-3:20pm
- Aftercare – 4:45-5:20pm

If you arrive at a time not listed, please come to the front of the museum and our front desk crew will call our camp staff. If you arrive just 10-15 minutes early, please plan to wait in our back parking lot unless there is an emergency. Campers will be in-transit to the pick-up area at this time and staff will be unable to meet you at the front desk.

What is your illness policy?

In order to protect the health of all campers and staff, children must be kept at home when showing signs of the beginning of an illness or contagious disease, or when feeling too ill to participate in an educational setting. We expect caregivers to communicate regarding any communicable illness or infection so that we may notify all caregivers of our campers. These conditions include, but are not limited to: pink eye; chicken pox; measles; mumps; strep throat; or lice. If a child develops a fever of 100°F or higher, vomits, or has two loose stools while at camp, the caregiver will be called to pick them up.

Children must be symptom-free for 24 hours without medication before returning to camp. In some instances we will ask caregivers to keep their child home until we have written permission from a doctor saying the child is well enough to return to camp. These policies are in place to ensure the child's wellbeing along with the wellbeing of the healthy children at camp and their families.

We do not administer or store any prescription or over the counter medication. If a child takes a daily medication, the caregiver is expected to administer it before or after camp.



What are your behavioral and discipline procedures?

DoSeum Camps first priority is child safety. Behavior and Discipline procedures in place are to ensure camper safety and allow for healthy learning environments, providing campers with the best camp experiences. All camps will have five expectations to be honored:

1. Share and take care
2. Encourage others
3. Participate together
4. Do your best
5. Keep trying - persevere

DoSeum educators strive to make every attempt to be proactive in regards to camper behavior. We provide engaging, thoughtful activities, and use research-based approaches when handling common disruptive behavior.

The following behaviors will lead your camper to be removed temporarily or permanently from DoSeum camps:

- Physical harm to others
- Leaving the group
- Hostile or offensive language
- Destruction or theft of DoSeum property

In the event of a behavior infraction, The DoSeum educators will:

- Promptly remove the camper from the camp for their safety and the safety of others.
- Work as a team to contact camper's caregivers.

If the lead educator cannot reach you before camp drop-off the next day, DoSeum educators reserve the right to refuse to accept your child to camp depending on the severity of the behavior.

Please keep in mind the lead educators will not be available to communicate with caregivers directly until the end of the camp day. The lead educator will follow up with the caregiver in one of the following ways: in-person during conference during pick-up; email; phone call.

Any other questions??

Please contact Alesha Adams, Assistant Programs Administrator:

- Email: aadams@thedoseum.org
- Phone: (210) 212-4453 extension 605

Thank you for your support! 😊