



Thank you for your interest in a Wild Encounter at Naples Zoo at Caribbean Gardens! We are excited to bring you a little closer to some of our amazing animals. Please review the contents of this packet to help prepare you for your exciting experience at the Zoo.

If you have any questions, or to make or change your reservation, please contact:

education@napleszoo.org or call 239-262-5409 X 158

General Information

For all Wild Encounter tours:

- Encounters are limited to six (6) people. If your group is less than 6 people, remaining spots may be filled with another group.
- Guests ages 15 and under must be accompanied by a paid guest over the age of 18. Guests ages 16 and up may participate in the encounters unaccompanied.
- To ensure the safety of our animals and guests while behind-the-scenes, all participants must follow all instructions of Zoo staff. Participants who are not following instructions will be asked to leave the program and will not receive a refund.
- Strollers/wagons are not allowed, and wheelchairs will have limited access in behind-the-scenes areas. You will be shown where to leave your stroller/wagon.
- Food and beverage will not be allowed on tours, except for water in sealed containers.
- Guests may bring cameras and there may be opportunities for photos. However, photos will not be allowed in all areas. Zoo staff will let you know when you may take photos and can assist with taking photos on your device.
- All animal interactions (feedings, trainings, admittance into behind the scenes areas, etc.) depend on the safety and comfort of the animals first, and are subject to change or removal from the tour schedule without notice.
- For their comfort and your safety, touching of the animals is never allowed.

What to Wear

- Encounters will take place rain or shine, so please dress for the weather.
- Closed-toed shoes are required.
- Clothes may get dirty during your encounter.

Reservations and check-in:

- Zoo admission is not included and will be required for non-members.
- Reservations may be made in advance at www.napleszoo.org/wildencounters or at the Zoo through a member of the Education staff.
- Day-of reservations are available for the honey badger and anteater encounters.
- Florida panther check-in will take place just outside the gift shop.
- Honey badger and anteater check-in will take place in front of their exhibits.
- Due to the time-sensitive nature of these programs, tours will start on time and late parties will not be accepted.

During your tour:

- Photos will not be allowed in all areas, but opportunities for photos could be available on all tours.
- For their comfort and your safety, touching of the animals is never allowed.
- For encounters that involve food for the animals (honey badger and anteater), latex-free gloves will be provided. While these animals do not have nuts in their diets, all animal diets are prepared in the presence of peanuts, tree nuts, and other possible allergens. Please notify Zoo staff about any allergies.

Honey Badger

- Fridays at 10:00am
- No minimum age limit
- Meet at the honey badger exhibit near Lake Victoria



On this tour, you'll help make enrichment (items that exercise their minds and bodies) for three of the few honey badgers in the United States. Then, you will meet a member of their care team who will answer your questions and help you hide the enrichment inside the exhibit! Finally, you'll get to watch them interact with, and probably destroy, your creations! Finally, learn how Naples Zoo supports conservation projects all over the world and how you can help too.

*Reminder: Programs involving the Zoo's animal collection are subject to change or cancellation due to animal needs.

Florida Panther

- Tuesdays at 9:00am
- Minimum age: 5 years old
- Meet outside the gift shop immediately after admissions



On this tour, you'll meet a keeper who cares for one of the Zoo's most famous and beloved residents, Uno. You will tour the state-of-the-art enclosure that, in addition to being Uno's home, is also a rehabilitation facility for orphaned or injured Florida panthers. You'll then get to see Uno up-close as he participates in a training session with a member of his animal care team. While she may be on exhibit, you may also get in up-close look at our other rescue panther, Athena! Finally, learn how Naples Zoo supports Florida panther conservation in the wild and how you can help too.

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Giant Anteater

- Tuesdays at 11:00am
- Minimum age: 5 years old
- Meet at the anteater exhibit across from Alligator Bay



On this tour, you'll learn about the unique diet and adaptations of this weirdly awesome animal. Then, you'll meet an animal care team member who cares for our giant anteater, Dee Gee. They will answer any of your questions and help you feed him a snack! Finally, learn how Naples Zoo supports giant anteater conservation in the wild and how you can help too.

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THANK YOU!

Thanks to admission, memberships, donations, and your participation in Wild Encounters and other special events, Naples Zoo has been able to contribute over \$1 MILLION to conservation since 2012.

From protecting panthers and fighting invasive species right here in Florida, to tracking and studying anteaters in South America, to numerous other projects in our backyards and around the world, Naples Zoo is proud and excited to share our conservation successes with you.

With the passion and support of our guests, together we are protecting an amazing world for both animals and people. Thank you.