



Parent Information Packet

Dear Parents,

Thank you for registering your child for Naples Zoo's Camp WILD! Each day will be packed full of exciting new activities for your child and lots of animals! Please read this packet carefully to prepare your child for their camp day.

Reservation Policies

- Reservations are required prior to the program start date.
- Full payment is required upon reservation.
- Changes to your reservation two weeks or less prior to scheduled program are subject to approval.
- Refunds will not be issued for no-shows. A no-show is defined as no notice was given to the Zoo prior to the program start.
- Cancellation requests received less than 2 weeks prior to program start date will result in a fee of 50% of the total cost of the canceled reservation.

Inclement Weather Policies

- Camp programs occur rain or shine.
- Camp programs may be canceled due to severe weather and parents will be notified prior to the program start. If this occurs, a full refund will be issued.
- During lightning or thunderstorms, campers will be taken to a safe location, the education classroom, and will continue to have camp activities while restricted to their indoor space.
- Please see Drop-off and Pick-up procedures below for inclement weather during these times.

General Program Information

What to Bring:

- Lunch
- A refillable water bottle
- Raincoat, as necessary
- Close-toed shoes (flip-flops are not permitted)
- Sunscreen, already applied
- Insect repellent, if desired

What Not to Bring: electronics, toys, money, jewelry, collectables. These items will be confiscated and returned to the parent at pick-up.

There will not be time to visit the gift shop during camp. Campers and adults may visit the gift shop upon pick-up during normal zoo hours.

Activities

- Each week of camp is designed with a theme and all activities will revolve around that theme.
- All activities are designed to meet the Naples Zoo mission of conserving and caring for wildlife and wild places, and striving to inspire this conservation ethic in our guests through engaging, educational experiences that serve to increase appreciation for the natural world.
- Examples of activities during camp are:
 - Nature-inspired games
 - Nature play activities
 - Arts and crafts
 - Tours
 - Peeks behind-the-scenes
 - Animal encounters with small education animals (lizards, snakes, hedgehog, etc.)
 - Conservation action
 - Shows and keeper talks

Snacks and Lunch

- Full day campers are required to bring their lunches and a refillable water bottle.
- A morning and afternoon snack will be provided. Snacks offered will not contain any nut products. Please let us know of any other food restrictions that your camper has.

Drop-off and Pick-Up Procedures

Campers should be dropped off at the camper drop-off location, designated on the map (below). Parents can pull up and a Zoo Camp Counselor will get their child from the car, or you can park and walk your child up to the gate.

Spring and Winter Camp: Each morning of these daily camps, parents will be given a new printed check-out code for their child, which is required of anyone picking up your child. Please bring this code to the gate with you in order to pick-up your child. For your child's safety, we will not release your child unless the appropriate check out code is given.

Summer Camp: A new code will be issued on the first day of these weekly camps and it will be used the entire week. Please bring this code to the gate with you in order to pick-up your child. For your child's safety, we will not release your child unless the appropriate check out code is given.

Drop off Time: 8:30 – 9:00am

Pick-up Time: 4:00 – 4:30pm

Extended Care (Summer Only)

Available for an additional \$40 per week

Drop-off Time: 8:00 – 8:30am

Pick-up Time: 4:30 – 5:30pm

Extended care brings all ages of campers together for games and activities outside the 9 am – 4 pm normal camp day. Late fees will be assessed if your child is not picked up by the end of the pick-up time.

Inclement Weather during Pick-Up: In the event of bad weather during drop-off and pick-up time, campers will be dropped off and picked up through Gate 3 located on the map (below). Signs will be placed to direct you to this area.

Behavioral Policy

Naples Zoo's Camp WILD staff is responsible for the safety of all campers. Therefore, staff will not allow campers to behave inappropriately. Examples of inappropriate behavior are bullying, disrespecting animals, talking back, fighting, stealing, swearing, damaging property, and hurting other campers. Staff will work with the child to help the child understand their inappropriate behavior and jointly agree to a solution to prevent any further challenges. Parents or guardians will be informed of inappropriate behavior.

Consequences may include a time-out, phone call to parent, meeting with parent, or dismissal from camp. We use a three-strike policy, so campers will have the opportunity to choose appropriate behaviors in the future; however counselors reserve the right to dismiss a child from camp for violent or abusive behavior. Each morning of the first day of camp, Zoo staff will review the behavioral policy with campers. Your understanding and support of these expectations is valuable to a positive experience.

Medical Care and Allergies

If your child needs medication while at camp, you are required to contact Zoo Education staff in advance and complete a special medical authorization form. Contact staff via email at education@napleszoo.org or by calling 239-262-5409 ext. 158. We ask that you document any allergies on the registration form. All lead counselors are first aid certified. Counselors carry first aid kits with them at all times.

Emergencies

Counselors carry radios at all times and can be reached at any time throughout the day. If you need to pick up your child early, or if your child will not be coming to camp for the day, please call 239-262-5409 ext. 158. Refunds will not be issued for no-shows.

In the event of a medical emergency, parents will be notified immediately by the number you provided on your registration form.

Waivers

Your reservation and complete payment authorize the following:

- Consent to Treat: In case of medical emergency, your registration authorized Naples Zoo to administer first aid and/or medical treatment at the nearest and most adequate facility of Naples Zoo's choice.
- Photo/Video Release: Your registration provided release of photo/video of the participant taken at Camp WILD and agreed that Naples Zoo may use photos and video, without compensation, for legitimate marketing purposes. Camper names will never be used without additional parental consent.

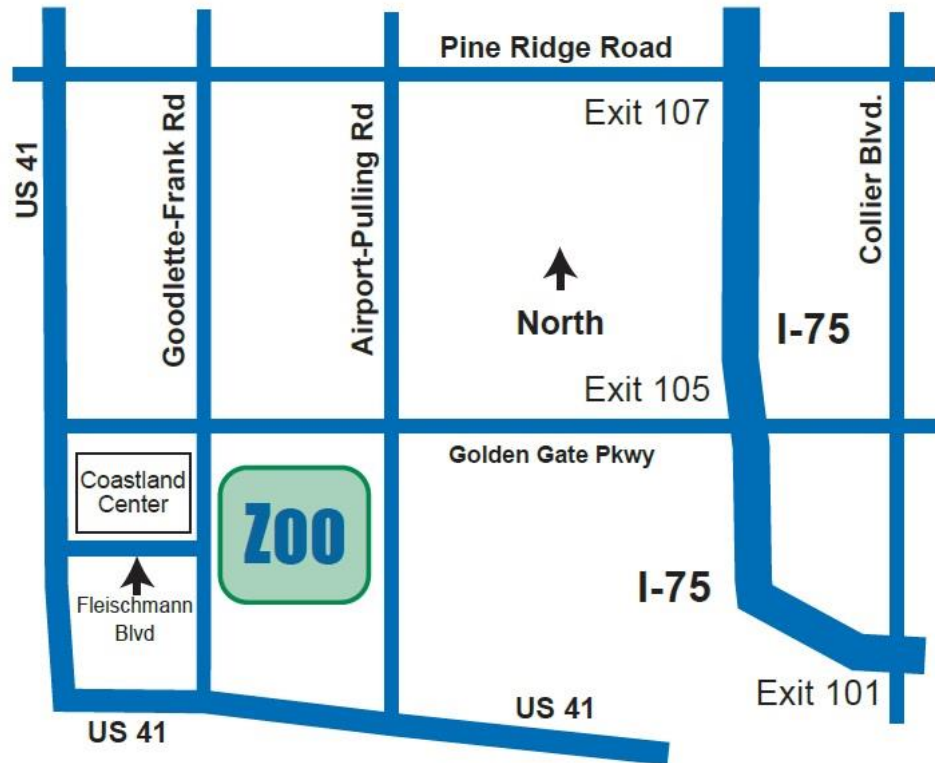
NAPLES ZOO

at CARIBBEAN GARDENS

CAMP WILD

1590 Goodlette-Frank Road
also called Goodlette Rd N

The Zoo is one block south
of Golden Gate Parkway
across from the Coastland
Center mall.

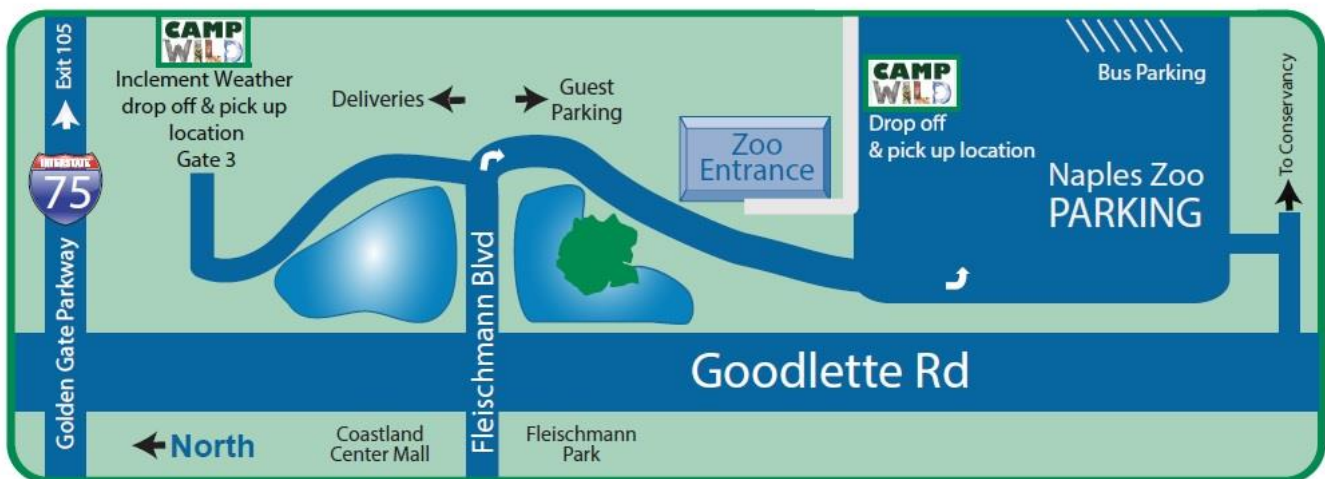


Daily Camp WILD Drop off/Pick up:

When you arrive at the Zoo, turn right and enter the main Naples Zoo parking lot. Campers can be dropped off at the Group Gate on the South side of the Zoo.

Inclement Weather Drop off/Pick up:

When you arrive at the Zoo, turn left towards the sign that says deliveries and follow the road around to Gate 3. If someone is not there waiting for you, please use the call box located at the gate. The education classroom is located near this gate so the campers can be indoors during inclement weather.



1590 Goodlette-Frank Rd | Naples FL 34102 | (239) 262-5409 | www.napleszoo.org