

Hospitality Team: Greeter

Create an environment that gives people the best opportunity to grow in their relationship with Jesus Christ.



Why be a greeter?

First time guests often decide whether they'll attend a second time within the first seven minutes of arriving. Long before a word is preached or a song is sung, guests have formed an opinion of our church. Hospitality team members help shape that first impression from the street to their seat, by offering guests a giant welcome, helpful information, and a fond farewell.

Your role as a greeter

- Arrive 30 minutes prior to service start time for the hospitality prayer huddle
- Check in at volunteer desk by initialing next to your name and wear a nametag
- Be in position to serve 20 minutes prior to service
- Open the doors as guests approach, make eye contact and smile.
- Offer a genuine greeting "Good morning! Welcome to Trietsch!" etc.
- Watch for people who seem unclear where to go and offer assistance.
- If asked a question you don't know the answer to, escort the guest to the Information desk to help find out the answer with them
- Remain at your location until 10 minutes after the service begins
- Following the service, return to your position for 10 minutes to assist as guests leave.

Expectations

- Serve, at minimum, once a month for 6 months
- Find your own replacement when needed, via approved contact list.
- Planning Center Services is our online scheduling and worship planning application. You will be responsible for responding to requests with a simple accept or decline.
- Be a member of Trietsch Memorial United Methodist Church

Final Notes

- Please be cautious to not get caught up in conversation with friends or other greeters. We need you to be alert and watching for people who are new.
- Go the extra mile. Be willing to leave your post to help a guest find a room
- Greeters outside the sanctuary doors will shut the doors at the start time of the service.

When God's people
are in need, be
ready to help them.
Always be eager to
PRACTICE HOSPITALITY.
ROMANS 12:13 NLT