

YMCA CAMP **COSBY**

Tips and Tricks for Forms Submission

- Use a computer or laptop instead of a smart phone or tablet.
- Chrome and Firefox work best as your web browsers with [CampInTouch](#).
- Clear browsing history and then restart the web browser if forms will not upload correctly. (Please use Google or call Tech Support for specific instructions for your browser/computer).
- Paper Forms will only upload in PDF format. (If a scanner is unavailable, then download the Adobe Acrobat app onto your smart phone, take a clear and straight picture of the form, create a PDF document, send it to your personal email and then follow the directions for uploading into your [CampInTouch](#) account.)

Please **do not** email, fax or mail your required paper forms. [CampInTouch](#) assures that forms are matched to your camper and kept securely in your account. If you need assistance with uploading your forms, please call the Camp Cosby office or Tech Support for assistance.

First time uploading forms? Check out the [How to Upload Forms](#) guide.

For questions, call us! Office hours are Monday – Friday 9am to 5pm – call (256) 268-2007 or email cosbyforms@ymcabham.org

For issues with uploading, site down or browser outside of questions directly related to Camp Cosby; call Tech Support through CampMinder's Parent Hotline Monday-Friday from 7am-5pm (Mountain Time) - (303) 444-2267 - option 3.

