We Hear You!
Kay Cunningham, Library Director
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In spring 2018, Plough Library conducted a student survey and asked “If you could improve the library what would you recommend?” We received many comments about library noise levels:

1. Sometimes it can get a little too loud.
2. The loudness. Loud groups of people.
3. There’s always a group on the main floor that’s very loud.
4. More ‘Quiet Zones.’
5. Try to control noise level during day time please.
6. A more quiet area.
7. A quiet area to study especially for midterms and finals.
8. Make half (or more) of the Main Floor no noise.
9. It can be a bit noisy sometimes on the main floor, so limiting that would be helpful.
10. Sometimes people are really loud when I use the computer lab.
11. Quiet work zones.
12. Too much noise on the main level.
13. Noise control!
14. Too many people during day can get loud & makes it hard to concentrate.
15. Too much noise on the Main Floor.
16. More quiet areas.
17. Loud people.
19. I never study on main or downstairs floors, too loud.
20. Distractions of others playing around.
21. Make it quiet.
22. Maybe signs that say “keep noise level down” on the main floor.
23. It gets noisy sometimes.
24. People being loud.
25. ... the main floor should be used for group study, but it is aggravating when people are using up space just to hangout and eat lunch.
26. The people that make too much noise in back of library.
27. The loudness.
28. The only floor that is anything close to quiet is the third floor.
29. Too much noise (people) on Main Floor.
30. The main floor is very distracting, and doesn’t feel like a library.
32. Unnecessary noise from other students.
33. Be stricter on those loud people.
34. More space to be in peace, not just the quiet level.
35. Not be as loud.
37. The noise level even on the quiet floor.
38. Sometimes, there is a lot of talking.
39. There are often large groups that are loud.
40. Unnecessary noise from other students.
41. More quiet spaces (or be more strict).

In response to these comments, the library staff tried various methods to reduce noise levels. We posted behavior guidelines and talked to (and shushed) loud individuals and groups throughout the spring and fall 2018 terms. However, our efforts have not had the desired effect.

One consistent cause of confusion seems to be that we had a Quiet Zone on the top floor. Some students took that to mean that other floors were de facto loud zones.

In order to meet the needs of the majority of CBU students in the library and restore quiet library-wide, Plough Library is now going to be divided into two different areas: Quiet Study and Quiet Collaboration.

There are inside voices and outside voices. There is a difference between quiet, moderated conversational sounds and loud laughing, raucous hand-slapping, and general carrying-on. There’s a time and a place for everything. Plough Library is the place for quiet study and quiet collaboration, and the time is now.

See Plough Library’s full Noise Policy on page 3 for more information.

BACK by Popular Demand...

QUICK IN THE LIBRARY

All the floors. All the time.

SPRING 2019
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Library Student Advisory Board

Please welcome our first Student Advisory Board! Members are Ibssa Abdo, Josiah Brown, William Condy, Emilee Hawkins, Surabhi Kinger, Thao La, Donal Newsome, Kwame Oduro-Kusi, Cenetria Crockett, Cedrick Turner and Chairperson, Kristen Howard.

This group has already been instrumental in providing feedback for new policies and offering advice about changes. The library staff appreciate their creativity and feedback. If you have ideas to help the library serve you better, please let Plough Library’s staff or a Student Advisory Board member know.

Request a Book for Purchase

We love book requests! The library purchases books requested by faculty members to support CBU’s academic areas of study every semester. Did you know we also buy books requested by students? Is there a book you want to read (not including textbooks — sorry), but don’t want to buy? Let us know—we may be able to purchase it for the library.

For example, one of your fellow students requested *Ender’s Game* by Orson Scott Card. It took a little while, but we have it ready to check out now!

If you have a book to request, please contact Karen Brunsting, Acquisitions/Public Services Librarian at 321-3554 or kbrunsti@cbu.edu.

New Technical Services Librarian

*Please join Plough Library in welcoming Tiffany to CBU. We asked her to tell our readers a little about herself.*

Hello! My name is Tiffany Calhoun, and I am so happy to be starting as the Technical Services/Catalog Librarian at the Plough Library. I earned my MS in Library & Information Science from Drexel University in 2011 and my BA in Spanish in 2009. Though I’ve spent the last four and a half years in fundraising research and prospect development at ALSAC/St. Jude Children’s Research Hospital and spent time before that working in academic student services, I am excited to have found my way back to the library world and back to the CBU community as a returning employee.

While I enjoy spending my non-work hours roasting coffee, reading (for me and for my book club), and running (slowly), I am so grateful to get to spend my work hours here at the Plough Library with the students, faculty, and staff of CBU.

*Julie Gilmore, CBU alumnus and Plough Library’s Technical Services Librarian since 2005, has taken a new library position in South Carolina. We wish Julie all the best!*

Where Did the Coffee Go?

Karen Brunsting, Acquisitions/Public Services Librarian
(901) 321-3554  kbrunsti@cbu.edu

You may have noticed we no longer offer coffee and hot cocoa in Plough Library. Coffee has been available in the library for a nominal fee (50 cents per cup) on the honor system for over 17 years. Unfortunately, last semester we realized we were no longer receiving enough money to offset the cost of coffee supplies. In our estimation, only a third of the coffee/hot cocoa drinkers were actually paying. Due to the lack of financial support to cover our costs, we made the tough decision to discontinue our coffee service.

Since the library had such a long history of serving coffee, and there are not many places on campus to buy coffee, we decided to give coffee drinkers another chance. We posted multiple signs around the coffee station reminding people that our coffee cost 50 cents per cup. We also alerted coffee drinkers that the service would end if we could not recoup our costs.

After a week, we evaluated whether coffee drinkers were paying. Surprisingly, our calculations showed only slightly more than one third of coffee drinkers were paying. Due to the lack of financial support to cover our costs, we made the tough decision to discontinue our coffee service.

Sustain-a-Book

*REPURPOSED BOOK ART CONTEST*

Make something new (decorative and/or functional) out of an old, worn-out book. Enter for a chance to win one of three prizes!

Submit contest entries to Plough Library by 8 p.m., Monday, April 8, 2019.
For more info., see http://libguides.cbu.edu/sustainabook.
Noise Policy

In support of the mission of Christian Brothers University, Plough Library encourages learning, teaching, and research in its spaces. Everyone should have a productive experience when using the Library for research and study. To enable this, all users must be respectful of the needs and rights of others and refrain from excessive noise while inside Plough Library.

The Library now has areas designated for either Quiet Study or Quiet Collaboration:

Quiet Study - Upper Level
- Whispers only
- No phone calls
- During certain times (Study Week for example), the Library may designate more areas for Quiet Study

Quiet Collaboration - Main Level and Lower Level, including the Infolab
- Whispers only
- Phone calls allowed (see Phones & Devices below)
- Exceptions: when the Infolab is being used for a class, or the Gallery is hosting a presentation, low voices may be used in those spaces.

Phones & Devices:
- Set your phone to silent mode and turn off any audible alerts on laptops and other devices.
- Brief phone calls are acceptable in Quiet Collaboration areas, but take lengthy or animated calls outside of the building. Do not use speakerphone in the Library.
- Use headphones to listen to audio. Even with headphones, volume should not be so loud as to be audible to other people.

Other considerations while in the Library:
- Be aware that the stairwells amplify sound.
- Maintain low voices while entering and exiting the building.

Instruction Services

Alfred Wallace, Instruction Librarian
(901) 321-4355 · awallac6@cbu.edu

I remember, as a new history graduate student, preparing for my first research junket to a manuscript archive a few hours away. The whole process was kind of mysterious, fun, and anxiety-provoking. I’d never navigated a finding aid, filled out a call slip, or negotiated with an archivist about the terms and conditions of being in the “reading room.” I peppered my advisor with questions and faked my way through my first visit. Of course, after a few more trips the process had become pretty familiar, and I was able to use my time and energy more efficiently.

Students and researchers make these transitions all the time, particularly when they are beginning to explore and work in a new subject or discipline. When anyone works in an unfamiliar environment, it can be time-consuming, anxiety-inducing, and frustrating generally.

Library instruction and reference assistance is meant to help navigate this learning curve. Librarians work with people throughout the life cycle of academic projects—and to help students stay independent learners after graduation. We provide all kinds of instruction, beginning with the first weeks a student arrives on campus and meets their Personal Librarian. Available services include:

- Library orientations
- Choosing and using databases
- Citation management and formatting
- Finding keywords for topics
- Doing research in the “real world”

…and much more. We visit classes, host classes in our instructional computer lab, and meet with students one-on-one.

We love being a part of the exciting journeys students make here, and look forward to building partnerships with students and instructors to build the skills to succeed!

To learn more, please contact your personal or liaison librarian, or write Alfred Wallace, Instruction Librarian, at awallac6@cbu.edu.

Beverly & Sam Ross Gallery

February 22 - April 10, 2019

Just Seeds/CultureStrike: Migration Now Poster Show
Vanessa Gonzalez: Mi Casa es Your House
OPENING RECEPTION: March 15, 2019 | 5:30-7:30 p.m.

Yancy Villa-Calvo: Barrier Free
Buckman Quadrangle
March 25-29, 2019
Check Out #LibraryCloseups

Plough Library is a special place on campus—for large reasons and for small ones. Every week we get a close-up look at some of the little details of library life. Follow us on social media, and watch for #librarycloseups!

ACLs Humanities E-Books (HEB)
Deborah Babb, Electronic Services Librarian
(901) 321-3433 · dbabb@cbu.edu

Plough Library subscribes to ACLS Humanities E-Books (HEB), an online collection of over 5,400 high-quality books in the humanities and related social sciences. Books in the HEB collection have been recommended and reviewed by scholars and constituent learned societies of the American Council of Learned Societies.

You can find these books by searching directly in the ACLS Humanities E-Books database at https://libproxy.cbu.edu/login?url=https://www.fulcrum.org/heb. They are also easy to find using Plough Library’s main Discovery search on our homepage.

Titles recently added to this collection include:

- Sweated work, weak bodies: anti-sweatshop campaigns and languages of labor
  By Daniel E. Bender

- The unending frontier: an environmental history of the early modern world
  By John F. Richards

- The body electric: how strange machines built the modern American
  By Carolyn Thomas de la Peña

- Jim Crow New York: a documentary history of race and citizenship, 1777-1877
  By Gellman and Quigley

CONTACT PLOUGH LIBRARY

phone: (901) 321-3432
email: library@cbu.edu
website: cbu.edu/library

Twitter/Instagram: @CBUPloughLib
Facebook: /ploughlibrary

LIBRARY & GALLERY HOURS

Mon-Thurs: 7:45 a.m. - 11 p.m.
Friday: 7:45 a.m. - 4:30 p.m.
Saturday: 12 p.m. - 4 p.m.
Sunday: 1 p.m. - 11 p.m.

Hours vary during holidays & breaks.

The Same Page is Plough Library’s newsletter, published every spring and fall term.